

Jacuzzi® Hot Tubs Product Warranty Details

In the unlikely event that you experience any problems with your hot tub, we guarantee to replace the product free of charge, subject to the conditions outlined in this document.

All Jacuzzi® hot tubs carry a standard 2 year warranty against manufacturing defects (this excludes Cover, Stereo and ClearRAY®). To qualify for our full warranty terms outlined below, please register your guarantee by joining the **Jacuzzi® Club** on our website www.jacuzzi.co.uk. It is important that you do this so that our records are updated with your correct contact details and that your warranty application follows our formal procedures. If you do not register your product you will not receive the full warranty outlined below.

Click **Jacuzzi® Club** in the top right corner of our website and click through to the warranty area.

There are two ways to register a product. If you have the serial number then enter it in the box. If you don't have the serial number then you can register the product using the name and installation date.

For example, if you want to register a J-335™ you have installed on 12th March 2015, enter J335-120315.

In the process of registering your Jacuzzi® hot tub, you will be asked to create a username a password, which means you'll always have exclusive access to the **Jacuzzi® Club**. This is where we keep all our hot tub care documents and model manuals, so you always know where to go if you need more information.

To register your J-500™ hot tub, please visit www.jacuzzi.com/hot-tubs/warranty-registration instead and follow the on screen instructions to register your hot tub. For all other models, please follow the instructions above.



Registered product full warranty terms:

Register your warranty **NOW** to receive the full warranty terms outlined below.

	J500™	J400™	J-LX™ & J300™	J200™	Italian	Swim Spa
Structure*	10 years	10 years	10 years	5 years	5 years	5 years
Shell	7 years	7 years	7 years	4 years	4 years	5 years
Plumbing	3 years	3 years	3 years	2 years	2 years	5 years
Electrical**	3 years	3 years	3 years	2 years	2 years	3 years
Covers/Panels	1 year	1 year	1 year	1 year	1 year	2 years
ClearRAY™***	1 year	1 year	1 year	1 year	1 year	-
Stereo	1 year	1 year	1 year	1 year	1 year	-

*excludes cover **excludes ClearRAY™ & stereo ***excludes bulbs (warranty 90 days)

Conditions of guarantee:

i) This warranty is in addition to your consumer statutory rights and does not affect those rights in any way. ii) It is important to follow the manufacturer's instructions whilst fitting products and using the care instructions outlined access to pumps and plumbing must be made available on hot tubs and baths. Please ensure that your hot tub is installed so that it is accessible from all sides allowing access to pumps). iii) Any claim under the guarantee must first be reported to the retailer where you purchased your product and must be accompanied by proof of purchase. iv) In the interest of continual design and product improvement, we reserve the right to amend or adjust specifications at any time. Where an identical product is not available, we will supply the nearest equivalent from our then current range. v) The guarantee covers products supplied for installation into domestic premises in the UK and Ireland only. Domestic hot tubs in commercial use are excluded from any manufacturer's guarantee. vi) The guarantee may be transferred to a subsequent purchaser of the premises in which the product is initially installed, provided we are notified by the current registered owner. If the hot tub is moved to a new address the warranty will remain valid at the subsequent address, providing the relocation and re-installation of the product is carried out by an approved Jacuzzi® dealer or engineer.

vii) If replacement product is necessary, we reserve the right to inspect the product and replace it using our own service engineers. viii) This guarantee does not extend to any item rendered defective by faulty installation and accidental damage after purchase or normal wear and tear. Nor does it extend to the replacement of any household or garden fittings arising from any claim. ix) This guarantee will be void if there has been any alteration or repair to the hot tub by anyone other than a Jacuzzi® authorised installer or where proper water chemistry and chemical balance has not been maintained. x) This warranty is invalid against perceived misuse or abuse of any Jacuzzi® hot tub product. xi) Your warranty is non-transferable unless authorised by Jacuzzi® UK. xii) Jacuzzi® Hot Tubs purchased as ex-display models from any approved Jacuzzi® retailer are excluded from this warranty agreement and are subject to separate terms and conditions. xiii) Jacuzzi® Hot Tubs purchased online are excluded from this warranty agreement.

Please contact our aftersales team on 0113 272 7430 or hottubsaftersales@jacuzziemea.com

